



THE UNITED STATES PATENT AND TRADEMARK OFFICE

Amendment/Response Transmittal

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3 Aug 2000
Examiner : Janet D. Chance
Group : 3626
Entitled : System and Method for Measuring and Managing Performance in an Information Technology Organization
Docket No. : END920000041US1

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TECHNOLOGY CENTER R3700

Commissioner for Patents
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Alexandria, VA 22313-1450

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- No additional fee is required.
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Name of person mailing paper: Judith A. Beckstrand

Signature Judith A. Beckstrand date 15 May 2003.

Respectfully submitted,

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Date: 15 May 2003

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